



Republic of Mauritius

Ministry of Social Integration and Economic Empowerment

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CITIZEN'S CHARTER

Charter Coverage

This Charter gives an overview of the services provided by the Ministry of Social Integration and Economic Empowerment crafted on our vision, mission and core values.

Our Vision

Our vision is to eradicate extreme and chronic poverty and to strive towards the creation of an inclusive and more equitable society.

Our Mission

To support and empower the vulnerable groups with a view to mainstreaming them in society and improving their quality of life in a sustainable manner through the provision of an effective and efficient service delivery, imbued in equity, fairness and impartiality.

Our Core Values

- Inclusivity and equity
- Dedication and readiness to help
- Effective listening
- Customer care
- Integrity
- Excellence in service delivery
- Teamwork and loyalty to serve with passion
- Trust
- Proaction

Our Aims and Objectives

- (a) To formulate policies and strategies that seek to combat poverty and social exclusion.
- (b) To drive and coordinate initiatives for the social integration and sustainable development of vulnerable groups.
- (c) To encourage and assist vulnerable groups to undertake income earning activities.

- (d) To provide demand-driven training and placement in view of empowering vulnerable groups.
- (e) To provide emergency assistance to needy persons.
- (f) To widen the circle of opportunities for the empowerment of the vulnerable groups.
- (g) To eradicate absolute poverty and improve the living conditions of the absolute poor.
- (h) To lay the foundation for sustainable human development and improve the life chances of children of poor families by providing a package of support programmes and opportunities for learning and development from a very early stage.

Our main responsibilities

- Formulate policies and national action plans for the social integration of vulnerable groups
- Ensure sustainable development for the needy and the enhancement of social progress
- Provision of continued support to empower vulnerable families
- To ensure and support the commitment of stakeholders through regular national consultations
- Eradicate absolute poverty in the medium term
- Empower and widen the circle of opportunities for vulnerable groups
- Improve the living conditions of vulnerable families in deprived regions
- Empower the poor and vulnerable by the provision of specific and targeted services including capacity building and training programmes
- Provide basic shelter to homeless and vulnerable families
- Assist needy children in deprived regions through the provision of educational support as well as school material

Related Organisations / Stakeholders

- National Empowerment Foundation (NEF)
- National Corporate Social Responsibility (NCSR) Committee

Contact details

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