

ANNUAL REPORT ON PERFORMANCE FINANCIAL YEAR 2024 - 2025

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Introduction

The Annual Performance Report for the Social Integration Division for Financial Year 2024/2025 has been prepared in line with the statutory requirements as per Section 4B of the Finance and Audit Act and as per the guidelines issued by the Ministry of Finance.

The report provides an overview of the performance of the Division and its achievements in relation to its core functions and programmes implemented over the year, the challenges faced and includes a statement of revenue and expenditure. The structure of the Annual Report is as follows:

Part I: About the Division

Part I provides an overview of the Social Integration Division, including its vision, mission, roles and functions.

Part II: Achievements and Challenges

Part II highlights the major achievements and challenges of the Social Integration Division for the Financial year 2024/2025.

Part III: Financial Performance

Part III gives the financial position for the year, including an overview of revenue and expenditure.

Part IV: Way Forward

Part IV identifies the challenges and strategic direction for the coming years.

Statement of the Honourable Minister of Social Integration, Social Security and National Solidarity

My Ministry is dedicated to undertake bold anti-poverty reforms with a clear philosophy of enhancing social justice and national unity, social integration and empowerment of persons living in poverty so as to enable them to graduate out of poverty.

Despite Mauritius being recognised as an upper-middle-income country, multidimensional poverty remains a deeply rooted cause of concern. Poverty is hence not merely about income deprivation but extends to limited access to education, employment and housing facilities.

Our approach to addressing these challenges should be one rooted in compassion. Government is providing a range of income support through the allocation of monthly subsistence allowance, child allowance, crèche allowance and school materials amongst others to support vulnerable families. We hence provide the stepping stone for progress and a better quality of life.

However, as a caring Government, we recognise that much remains to be done and we are under no illusion about the efforts required to achieve our goals. There is an urgent need to foster social equality to achieve poverty eradication through community empowerment if we truly want to create a society that leaves no one behind.

We are sparing no effort to steer the Republic of Mauritius on a transformative path. I remain confident that, together, we can build a nation that stands not only for growth and success but for fairness, inclusion, and shared prosperity.

I would like to express my sincere appreciation to all partners and stakeholders who remain actively engaged in the fight against poverty. Your continued dedication, commitment, and unwavering support are instrumental to the success of our collective efforts.

Poverty eradication is a shared responsibility. I, therefore, call upon each and every one – actors within Government institutions, civil society, the private sector, and Non-Governmental Organisations, to join hands in building a more inclusive, just, and equitable Mauritius.

Honourable Ashok Kumar Subron Social Integration Division Ministry of Social Integration, Social Security and National Solidarity

Statement of the Senior Chief Executive

I am pleased to present the Annual Report of the Social Integration Division of the Ministry of Social Integration, Social Security and National Solidarity for the Financial Year 2024–2025. This Report outlines the Division's continued efforts to alleviate poverty and promote inclusion in line with the Government Programme 2025–2029.

A major milestone achieved during this period is the development of the first Standard Operating Procedure (SOP) Manual in December 2024. This document provides a clear, step-by-step guide on departmental processes and tasks, ensuring operational consistency, quality control, and compliance with legislative and regulatory requirements. The SOP Manual serves as a cornerstone for improving service delivery, enhancing transparency, and maintaining high organizational standards across the Social Integration Division.

Furthermore, the Division hosted a broad consultation with Non-Governmental Organisations (NGOs) on 07 May 2025 at the University of Mauritius. This landmark event aimed at fostering constructive dialogue between NGOs and Government on joint initiatives for poverty alleviation. The consultation brought together 275 participants from 182 NGOs, reflecting the Ministry's strong commitment to participatory governance and collaborative action in addressing the needs of vulnerable communities.

The Ministry remains deeply committed to driving a transformative journey toward a truly equitable and progressive society, one where the needs, rights, and dignity of every citizen form the cornerstone of our national identity. Together, we strive to nurture a community built on compassion, equality, and collective advancement.

I extend my heartfelt appreciation to all staff members for their unwavering dedication, professionalism, and tireless efforts in advancing our mission. Their contributions have been instrumental in driving meaningful change and strengthening the values that unite us as a nation. As we continue this journey, I urge everyone to remain inspired, innovative, and committed to excellence.

As we move ahead, the Ministry remains steadfast in its mission to uphold social justice. We will continue to strengthen our social safety nets, enhance institutional efficiency, and promote an inclusive society where everyone can live in dignity and security.

Ms. M. N. Madhub Senior Chief Executive

Part I

The Social Integration Division

The Social Integration Division

Vision

Our vision is for the eradication of extreme poverty and the creation of an inclusive and more equitable society.

Mission

To support and empower the eligible households on the Social Register of Mauritius (SRM) to enable them to graduate out of poverty with a view to mainstreaming them in society and improving their quality of life through the provision of an effective and efficient service delivery, imbued in equity, fairness and impartiality.

The roles and functions of the Social Integration Division are as follows:

- formulate policies for the social integration of vulnerable groups;
- provide targeted support to empower vulnerable families;
- enlist the commitment of stakeholders through consultations;
- widen the circle of opportunities for vulnerable groups;
- improve the living conditions of vulnerable families;
- provide specific capacity building and training programmes to empower individuals to graduate from poverty;
- * provide basic shelter to vulnerable families;
- * assist needy children through the provision of educational support and school materials.

Our Core Values



Our People

The Senior Chief Executive is the Accounting Officer of the Ministry of Social Integration, Social Security and National Solidarity.

The Social Integration Division is headed by the Permanent Secretary, who was assisted during financial year 2024-2025, by one Deputy Permanent Secretary, three Assistant Permanent Secretaries and technical officers in the implementation, monitoring and evaluation of Empowerment Programme. Support are also extended by the Financial Operations Cadre, Human Resource Cadre, Procurement and Supply Cadre as well as officers belonging to the General Services.

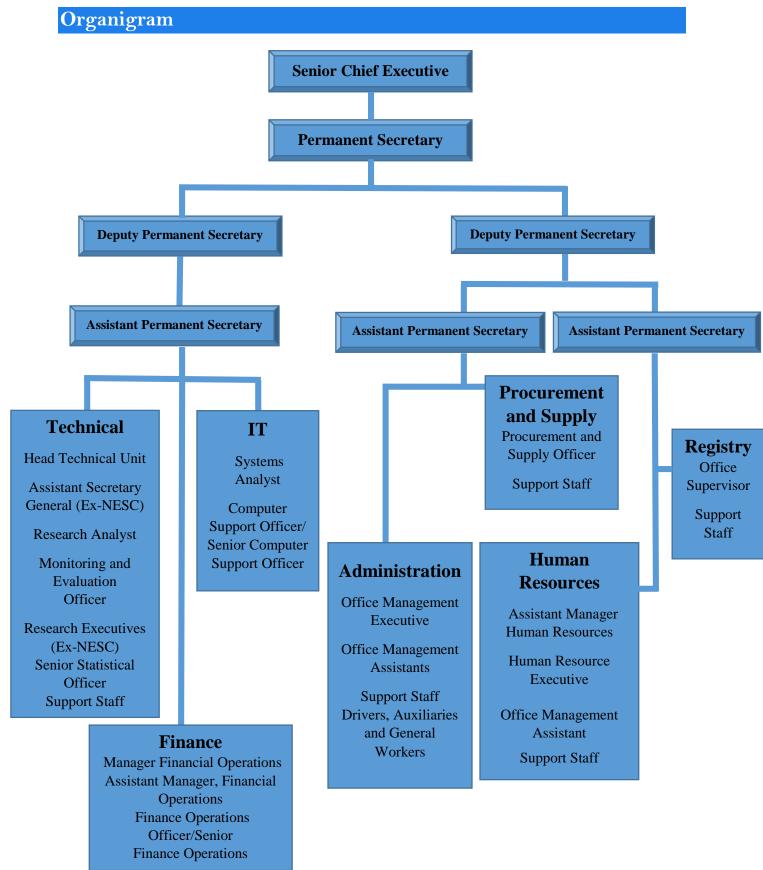
For Financial Year 2024–2025, the Division had a total of 75 funded positions, as shown in the table below:

Funded Positions for FY 2024-2025

Sn	Grade	Funded
		2024/2025
1	Minister	1
2	Junior Minister	1
3	Permanent Secretary	1
4	Deputy Permanent Secretary	2
5	Assistant Permanent Secretary	3
6	Assistant Secretary General (Ex-NESC)	1
7	Head, Technical Unit	1
8	Research Analyst	1
9	Research Executive (Ex-NESC)	2
10	Psychologist	1
11	Monitoring and Evaluation Officer	1
12	Manager, Financial Operations	1
13	Assistant Manager, Financial Operations	1

Sn	Grade	Funded
		2024/2025
14	Financial Operations Officer/ Senior Financial Operations	1
	Officer	
15	Assistant Financial Operations Officer	2
16	Procurement and Supply Officer/ Senior Procurement and	1
	Supply Officer	
17	Internal Control Officer/ Senior Internal Control Officer	1
18	Assistant Manager, Human Resources	1
19	Human Resource Executive	1
20	Office Management Executive	1
21	Office Management Assistant	5
22	Office Supervisor	1
23	Management Support Officer	24
24	Confidential Secretary (Ex-NESC)	1
25	Confidential Secretary	3
26	Word Processing Operator	3
27	Head Office Auxiliary	1
28	Office Auxiliary/ Senior Office Auxiliary	6
29	Driver	2
30	General Worker	2
31	Receptionist/ Telephone Operator	1
32	Driver/ Office Attendant (Ex-NESC)	1
	Total	75

Table 1: Funded position as at 30 June 2025



List of Senior Management Team (as at 30 June 2025)

SN	Officers	Contact Details
1	Miss M. N. Madhub Senior Chief Executive	Phone : 207 0632 Fax :212 9896 Email: mmadhub@govmu.org
2	Mrs Z. Auladin Auckburally Permanent Secretary (as from January 2025)	Phone: 260 0560 Ext 232 Fax: 212 1673 Email: zauladin@govmu.org
3	Mrs J. Lan Hing Po Permanent Secretary (up to 21 January 2025)	Phone : 260 0560 Ext 232 Fax :212 1673 Email: jlanhp@govmu.org
4	Mrs N. O. S. Hosany Deputy Permanent Secretary (up to 01 August 2025)	Phone: 260 0560 Ext 222 Fax: 210 0572 Email: noshosany@govmu.org
5	Mrs D. E. O. K. Hassea Temporary Deputy Permanent Secretary (up to May 2025)	Phone: 260 0560 Ext 243 Fax: 210 0572 Email: ehasseea@govmu.org
6	Mrs B. N. Soreefan-Joomun Assistant Permanent Secretary	Phone: 260 0560 Ext 246 Fax: 208 1409 Email: nsoreefan@govmu.org
7	Mrs R. D. Purguss-Ramjada Assistant Permanent Secretary	Phone: 260 0560 Ext 242 Fax: 208 1409 Email: rpurguss-ramjada@govmu.org
8	Mr R. Appadoo Head, Technical Unit	Phone: 260 0560 Ext 225 Fax: 208 1409 Email: rkappadoo@govmu.org
9	Mrs D. R. Brigemohane Assistant Secretary General (Ex-NESC)	Phone: 260 0560 Ext 247 Fax: 208 1409 Email: dbrigemohane@govmu.org
10	Mrs N. B. Saumtally Manager, Financial Operations	Phone: 213 0772 Ext 204 Fax: 213 0765 Email: nsaumtally@govmu.org
11	Mrs R. H. B. Rajubally Assistant Manager Human Resources	Phone: 213 0772 Ext 202 Fax: 213 0765 Email: rrajubally@govmu.org

SN	Name of Officers	Contact Details
12	Mrs P. Bancharam Systems Analyst	Phone: 260 0567 Ext 258 Fax: 208 1409 Email: psoborun@govmu.org
13	Mrs B. S. Syed-Modunasaib Procurement and Supply Officer/ Senior Procurement and Supply Officer	Phone: 213 0772 Ext 206 Fax: 213 0766 Email: ssyed@govmu.org
14	Mrs R. Jhurry Research Executive (Ex-NESC)	Phone: 213 0772 Ext 213 Fax: 213 0765 Email: rjhurry@govmu.org
15	Dr N. B. Kureembokus-Jusub Research Executive (Ex-NESC)	Phone: 213 0772 Ext 212 Fax: 213 0765 Email: nkureembokus-jusub@govmu.org
16	Mrs C. Doobaly Office Management Executive	Phone: 260 0560 Ext 237 Fax: 208 1409 Email: cdoobaly@govmu.org
17	Mrs M. Doobejasing Office Supervisor - Registry	Phone : 260 0570 Fax : 208 1409 Email: msiep@govmu.org

Table 2: Senior Management Team as at 30 June 2025

Gender Policy Statement

Gender equality is increasingly recognised as a fundamental and cross-cutting issue essential for national development. It is achieved when women and men enjoy the same rights, responsibilities, and opportunities across all sectors of society.

Aligned with the National Gender Policy 2022–2030 and the international conventions to which



Mauritius is a signatory, the Ministry has formulated a sector-specific gender policy, drawing upon the broader national policy to develop strategies that are coherent and inclusive. This includes mainstreaming gender considerations in the design of programmes, formulation of performance indicators, and budgetary allocations. This Gender Policy Statement outlines the Ministry's commitment to advancing gender equity, equality, and social justice. It focuses on integrating gender perspectives in sustainable development strategies, particularly in the social integration and empowerment of households living in absolute poverty.

Gender Distribution

With regard to gender distribution at the Division, out of 68 Officers in post at the end of the Financial Year 2024-2025, there were 55 female Officers, representing 81% of the personnel, 13 male Officers, representing 19% of the personnel and as depicted in the figure below:

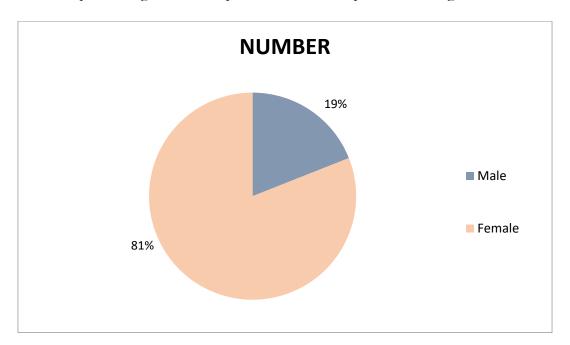


Figure 1: Gender Distribution

Gender Distribution among Senior Officers

As regards gender distribution among senior officers in a position of decision making, there was 77% female and 23% male as follows:

Position	Male	Female
Minister	1	-
Junior Minister	1	-
Senior Chief Executive	-	1
Permanent Secretary	-	1
Deputy Permanent Secretary	-	1
Assistant Permanent Secretary	-	3
Manager, Financial Operations	-	1
Assistant Manager, Financial Operations	-	1
Assistant Manager, Human Resource	-	1
Head Technical Unit	1	-
Assistant Secretary General (Ex-NESC)	-	1
Total	3	10
Percentage	23%	77%

Table 3: Gender disaggregated data on senior officers at decision making level

Part II

Achievements and Challenges

Overview of Bodies operating under the purview of the Social Integration Division

The National Empowerment Foundation (NEF)

The NEF is the implementing arm of the Social Integration Division. It is a not-for-profit, State-owned Company set up under the Companies Act in 2008 and is managed by a Board of Directors.

The core function of the NEF is to ensure the case management of eligible households on the Social Register of Mauritius and to deliver a range of empowerment support services namely by:



- (i) Assessing the needs of households found eligible on the SRM;
- (ii) Implementing Empowerment Programmes and Schemes;
- (iii) Providing social support and counselling to SRM beneficiaries;
- (iv) Monitoring of Social Contract signed by households and their progress to ensure their graduation out of poverty;
- (v) Keeping under review any change in the social or economic status of any beneficiary receiving empowerment support; and
- (vi) Monitoring and evaluating of Empowerment Programmes and Schemes.

The NEF has a total workforce of 260 employees. Out of these, 207 are based in Mauritius and 53 are deployed in Rodrigues.

As at June 2025, the NEF supported a total of **6,908** households comprising **25,813** beneficiaries across Mauritius and Rodrigues. In Mauritius, **3,830** households made up of **14,808** beneficiaries were provided assistance, while in Rodrigues, the NEF reached **3,078** households representing **11,005** beneficiaries.

Achievements

Subsistence Allowance Scheme

The Subsistence Allowance is an income support paid on a monthly basis to households living below the poverty thresholds to ensure that the basic needs of the households are met.

For the Financial Year 2024-2025, there were **7,336** households representing **28,722** beneficiaries (4,131 in Mauritius and 3,205 in Rodrigues), who were eligible on the SRM and signed the Social Contract with NEF. A total amount of **Rs 479,281,987** was disbursed.

The objective of the Scheme is to provide a Child Allowance in respect of children of SRM households as an incentive to encourage them to attend school regularly.

A total of **6,035** beneficiaries, including **3,184** beneficiaries in Mauritius and **2,851** beneficiaries in Rodrigues, benefitted from the Scheme, with an amount of **Rs 69,440,802** distributed during Financial Year 2024–2025.

Child Allowance Scheme

Crèche Scheme

The objective of the Scheme is to provide a Crèche Allowance up to a maximum of Rs 3,000 monthly to registered Day Care Centers, in respect of children of SRM eligible households, as an incentive for their admission into registered institutions and to encourage unemployed mothers to either take up employment or undergo training.

A total of **Rs 279,300** was disbursed under this Scheme during Financial Year 2024-2025 in respect of an average of 7 infants monthly.

A Cash Grant of Rs 1,000 is credited to the bank account of eligible SRM households on a monthly basis, for the purchase of diapers for their infants, up to the age of 1-year-old.

For Financial Year 2024-2025, a monthly average of 338 infants (around 184 infants in Mauritius and 154 infants in Rodrigues) benefitted from the Scheme.

Provision of Free Diapers

Provision of School Materials

The objective of the Scheme is to provide a cash grant for the purchase of school materials such as bags, uniforms, shoes, copybooks and stationery for children of households as an incentive to motivate them to attend school. The child should be aged not less than 3 years nor more than 23 years and should attend a registered school or institution.

Around 12,427 children, including, 7,916 in Mauritius and 4,511 in Rodrigues benefitted from this Scheme. A total amount of Rs 64,291,509 was disbursed under this Scheme for Financial Year 2024–2025.

The objective of the Scheme is to provide an opportunity to children of households to have a second attempt, free of charge, at the examinations for the School Certificate (SC) or its equivalent General Certificate of Education (GCE) Ordinary, or Higher School Certificate (HSC) or its equivalent Advanced Level (A Level) to improve their educational performance.

Free Examination Fees Scheme

A total of 118 beneficiaries, including 41 beneficiaries in Mauritius and 77 beneficiaries in Rodrigues, availed of this Scheme for an amount of Rs 2,069,813 during Financial Year 2024-2025.

Waiving of Administration Fees Scheme

The Budget Speech 2023-2024 made provision for a new measure in respect of the waiving of administration fees for full-time courses at MITD and other recognised public tertiary institutions for children from eligible SRM households.

60 students (37 beneficiaries from Mauritius and 23 from Rodrigues) benefitted under this Scheme for a total amount of Rs 434, 475 during Financial Year 2024-2025.

The objective of the Scheme is to, *inter alia*, increase access of teenage girls to reproductive health products with a view to increase their retention in school and transition to higher levels of learning.

For Financial Year 2024–2025, **2,095 beneficiaries** (1,300 in Mauritius and 795 beneficiaries in Rodrigues were provided with a monthly Cash Grant of Rs 100 on under the Scheme.

Free Sanitary Towels to students of Grade 6 to Grade 13 Classes

Recreational Activities

The Scheme consists of the organization of recreational activities for SRM beneficiaries during school holidays.

In Mauritius, 100 children, aged between 8 to 18 years old participated in a hiking activity at the Black River Gorges National Park on 08 August 2024.

In Rodrigues, 141 children of Grade 4 from SRM eligible households and from seven (7) primary schools in Rodrigues participated in a visit to cultural and historical places followed by outdoor games at Montagne Cimetière and L'Union, from 23 to 25 April 2025.

This Scheme consists of the organisation of activities aiming at showcasing the hidden talents of SRM beneficiaries. Unveiling Talents activities include, *inter alia*, singing, dancing, Instrumental Music, slam, futsal and martial arts. Sports, particularly football, is increasingly recognized as a means for promoting social inclusion.

Unveiling Talents

A Culinary Talent Hunt was organised for 88 beneficiaries. The preliminary and the final round were held on 26 September 2024 and 14 February 2025 respectively at Ecole Hôtelière Sir Gaëtan Duval, Ebène.

The Prize Giving ceremony was held on 06 March 2025 and the following prizes were awarded:

- ➤ Winner Cheque of Rs 15,000, a Trophy and a Lunch Voucher for two (2) persons offered by MITD at Restaurant Saveurs D'Ebène;
- ➤ 1st Runner Up Cheque of Rs 10,000 and a Trophy;
- ➤ 2nd Runner Up Cheque of Rs 7,000 and a Trophy;
- A Token of Rs 1000 to the 6 finalists; and
- ➤ Certificates of Participation to all 88 beneficiaries.



Improving the health outcomes for women and girls makes it compulsory for beneficiaries to show evidence of current medical card records with proof of vaccination/immunizations for all family members, regular prenatal and postnatal check-ups and preventive medical care. 1,572 beneficiaries benefitted from medical screening facilities (1,137 beneficiaries in Mauritius and 435 beneficiaries in Rodrigues).

Medical Screening

Life Enhancement
Education Programme
(LEEP)

Life Skills Training under the Life Enhancement Education Programme is a curriculum for building skills for work, health and life adapted for the beneficiaries to help them to prepare for success in work, health and life.

The 13 modules addressed during the sessions are Self Esteem, Intra/Interpersonal Skill, Knowing the Family, Parenting, Importance of Education and Family Budgeting, Home Maintenance, Sexuality, Addiction, Communicable and Non-Communicable Diseases, Mental Health, Gender Equality; and Work and Entrepreneurship Skills, Food Hygiene & Food Wastage.

The objective of the Scheme is to provide short-term tailor-made training courses to unemployed SRM beneficiaries in some specific sectors in order to enable them to acquire the required skills for their empowerment and to either start a small business or become employable.

Special Scheme/Startup Kit for the Unemployed

Start-up Kits/Tool kits and a monthly stipend of **Rs 5,000** and travelling allowance are provided to beneficiaries, who complete 90% attendance for MITD courses.

A total of 184 beneficiaries, comprising 80 beneficiaries from Mauritius and 104 beneficiaries from Rodrigues, have attended and completed training courses under the Scheme.

Summary of Training Courses dispensed to SRM Beneficiaries during Financial Year 2024-2025

Mauritius

SN	Training Courses	Training Institution	Total number of beneficiaries reached as at June 2025
1	Electrical Installation	MITD	9
2	Pastry Making	NGO APPEL	9
3	Hairdressing	Aaleemee Society	11
4	Women Empowerment Programme	Beachcomber	6
5	Nail Art & Design	MITD	6
6	Essentials of Housekeeping	Ecole Hôtelière	6
7	Hairdressing	NGO APPEL	4
8	Pastry	NGO APPEL	5
9	Ayurvedic and Massage therapy	Fam-Unie	24
	Total		80

Table 4: Training of beneficiaries (Mauritius)

Rodrigues

SN	Training Courses	Training Institution	Total number of beneficiaries reached as at June 2025
1	Basic masonry	MITD	15
2	Plumbing	MITD	15
3	Beekeeping	Commission for Agriculture	20
4	Welding	MITD	15
5	Entrepreneurship - Start your business	SME Mauritius	39
	Total		104

Table 5: Training of Beneficiaries (Rodrigues)

HOUSING SCHEMES

This Scheme provides for the construction of a Fully Concrete housing unit up to 50 square meters for SRM eligible households who own a plot of land but do not have the required funds to construct a housing unit.

Fully Concrete Housing (FCH) Scheme

Since 2016 to date, the National Empowerment Foundation has constructed and handed over a total of **351** Fully Concrete Housing units to eligible SRM households.

In Financial Year 2024–2025, **12** fully concrete housing units were constructed and construction works for **14** units were ongoing.



FCH Housing Unit

10% NHDC Scheme Under this Scheme, the NEF acquires a maximum of 10% of NHDC housing units of up to 60m² constructed across the island. The housing units are allocated to beneficiaries of the NEF, who are landless, so that they may be provided with decent housing facilities to facilitate their empowerment process.

A total of 281 NHDC housing units have been acquired by the NEF for eligible SRM households from Financial Years 2019-2020 to 2024-2025.

In Financial Year 2024–2025, no NHDC housing units were handed over to beneficiaries since construction was underway at the level of NHDC Ltd.

The "Upgrading of Houses" Scheme makes provision for the implementation of upgrading works to existing housing units of SRM eligible households and for victims of fire and natural disasters by the NEF up to a maximum ceiling of Rs 130,000.

Upgrading of Houses Scheme

A budget of Rs 3 Million was provided in the Financial Year 2024-2025.

In Financial Year 2024-2025, 19 projects were completed across the island and 2 projects were ongoing.

Upgrading of Living Environment Scheme

The "Upgrading of Living Environment" Scheme caters for the upgrading of the living environment in deprived regions across the island.

A budget of **Rs 1 Million** was provided for Financial Year 2024-2025.

One project, namely the setting up of an Open Gym at Roche Bois Social Welfare Centre was completed during Financial Year 2024-2025.

The National Social Inclusion Foundation (NSIF)

The National Social Inclusion Foundation was established by Government on 30 December 2016 and is incorporated under the Foundation Act 2012.



Its aim is to ensure greater accountability and transparency in the use of CSR funds and to generate better social outcomes.

Following the announcement in the Budget Speech 2018-2019 for a coordinated approach with regard to funding of NGOs, the Foundation is the central body to receive and allocate public funds to NGOs as from 01 January 2019.

The Foundation is governed by a Council composed of representatives from the public sector, private sector, civil society and academia.

The mandate of the National Social Inclusion Foundation (NSIF) is to undertake programmes and projects for the benefit of individuals and households registered on the SRM, as well as vulnerable groups as defined in its Charter.

The 10 priority areas of intervention of the NSIF are:

- (i) Socio-economic development as a means for poverty alleviation;
- (ii) Educational support and training;
- (iii) Social housing;
- (iv) Supporting people with disabilities;
- (v) Dealing with health problems;
- (vi) Family protection including gender-based violence;
- (vii) Leisure and sports;
- (viii) Environment and sustainable development;
- (ix) Peace and nation-building; and
- (x) Road safety and security.

Funding Instrument F1

Disbursement Under F1: Partnering with Non-Government Service Providers

Background

The National Social Inclusion Foundation funds programmes of projects of NGOs in favour of the vulnerable groups through 2 main Funding Instruments.

Funding Instrument F1: Partnering with Non-Government Service Providers

The Funding Instrument F1 is the Foundation's primary funding mechanism. Under this funding instrument, support is provided to NGOs annually. Eligible NGOs are those with permanent structures that deliver ongoing programmes that are complementary to government services.

For Financial Year 2024-2025, Rs 743.2 million was disbursed to 166 NGOs.

Funding Instrument F4

Funding Instrument F4: Supporting Small-Scale Initiatives

Under its Funding Instrument F4, the NSIF funds micro and small-scale projects of registered NGOs that are not funded under any other Funding Instrument.

Around 320 NGOs are eligible to apply for funds through this Funding Instrument. The allocated funding to any organisation under F4 is limited to one project for a maximum amount of Rs700,000. Applications for funding are received in response to a Call for Proposals made each year.

The F4 Call for Proposals for the financial year 2024-2025 was launched in February 2025 and the deadline for submission of proposals was on 01 August 2025.

Consultation for Change Workshop

The Ministry of Social Integration, Social Security and National Solidarity and the National Social Inclusion Foundation (NSIF) hosted a Consultation with Non-Governmental-Organisations on Wednesday 07 May 2025 at the Paul Octave Wiehe Auditorium, University of Mauritius, Réduit.

The Consultation aimed at promoting constructive dialogue between NGOs and Government on initiatives aimed at poverty alleviation, economic empowerment and social inclusion.

Following an open call for participation, 275 participants, representing 182 NGOs, engaged in various fields of activity, including socioeconomic development, educational support and training, child and family protection, health, disabilities and environmental protection, attended the event. Out of these, 150 were registered and 32 were not registered with the NSIF.





Good Governance

The Social Integration Division complies with the principles of Good Governance and ensures transparency and accountability in its decision-making process. To this effect, various Committees have been set up to ensure compliance with good governance frameworks, namely:

- ➤ Audit Committee
- Budget Monitoring Committee
- Project Implementation and Management Committee
- > Training Committee
- Occupational Safety and Health Committee
- ➤ Risk Management Committee
- ➤ Adhoc Committee

Audit Committee

The Audit Committee at the Ministry is chaired by the Deputy Permanent Secretary and has as members, an Assistant Permanent Secretary and the Assistant Secretary-General (ex NESC). The duties of Secretary are performed by an Office Management Assistant.

During Financial Year 2024-2025, the Audit Committee of this Ministry had nine (9) meetings.

The objectives of the Audit Committee are, inter alia, to:

- (i) assist the Accounting Officer in maintaining sound control systems and in promoting good governance;
- (ii) oversee compliance with financial, administrative and procurement regulations;
- (iii) ensure that the criticisms and weaknesses levelled against the Ministry/ Department by the Director of Audit, the Public Accounts Committee and the Internal Control Unit are reduced progressively; and
- (iv) assess the risk management system in place in Ministries/Departments and identify procedures that would avoid or mitigate the impact of those risks.

Budget Monitoring Committee

As recommended by the Office of Public Sector Governance (OPSG), a Budget Monitoring Committee (BMC) has been set up at the level of the Social Integration Division for an in-depth analysis and to ensure the completeness/accuracy of the information provided in every request made, prior to making recommendations and seeking approval of the Accounting Officer for release of funds to the Foundation.

To ensure proper budget monitoring, in line with the Circular No. 4 of 2014 of the Ministry of Finance, Economic Planning and Development, as from July 2024, NEF submits its request for release of funds on a monthly basis. All applications for release of Grants to the Foundation made to the Ministry are accompanied with supporting documents, including details of unutilized grants.

For Financial Year 2024-2025, 15 meetings had been held by the Budget Monitoring Committee to examine and recommend funds to be released to the Foundation.

Project Implementation and Management Committee

The Project Implementation and Monitoring Committee (PIMC) was established in July 2021 following recommendations made by the Director of Audit, with a view to improving the implementation and monitoring of social housing projects undertaken by the NEF.

It is an Internal Committee comprising representatives from both the Ministry and NEF and the purpose of the Committee is to:

- (i) monitor progress on the allocation of Social Housing Projects to SRM beneficiaries;
- (ii) devise appropriate mechanisms for efficient utilisation of funds as per budgetary measures allocated to social housing projects; and
- (iii) come up with appropriate measures to minimise the delay in the delivery of social housing projects.

During Financial Year 2024-2025, five (5) meetings of the PIMC were held.

Ad Hoc Committee

The Social Integration and Economic Empowerment (SIE) Act, enacted and promulgated in December 2016, provides for the legal framework for the implementation of income support and Empowerment Schemes targeting households living in absolute poverty and found eligible under the Social Register of Mauritius.

Any vulnerable household living in conditions of absolute poverty or vulnerability can call at the nearest Social Security Office for registration under the SRM.

In accordance with Section 7 (4) (a) and (b) of the Social Integration and Empowerment (SIE) Act 2016, an applicant who is found not eligible for support, may make an appeal to the Honourable Minister.

An appeal shall be made within 21 days of the date on which the applicant is informed by way of Notice of the decision of the Supervising Officer.

The recommendations together with the Report of the Ad Hoc Committee are conveyed on file to seek the approval of the Honourable Minister.

The appellant is informed of the outcome of the appeal made.

For Financial Year 2024-2025, 7 meetings have been held and 62 appeals have been examined.

Training and Development

Training Committee

In line with Circular Letter 38 of 2015, emanating from the Ministry of Public Service, Administrative and Institutional Reforms, this Ministry set up its Training Committee with a view to identifying performance gaps and training needs of the staff.

The Division was allocated a budget of Rs 50,000 for the Financial Year 2024-2025. The staff of the Division were provided training courses as follows:

Training Courses provided by Civil Service College

Fund	Funded Training Courses provided by the Civil Service College Mauritius			
SN	Training	Number of Officers		
1	Problem Solving and Decision Making	1		
2	Mastering Telephone Skills for Receptionists	1		
3	Training sessions for Secretaries of Audit Committees	1		
4	One-day Training Course in Transport Management	1		
5	First Aid	1		
6	Bid Preparation and Evaluation	1		

SN	Training	Number of Officers
7	Citizen Support Portal	1
8	Driving OSH Management System: A Practical Approach	3
9	e-HR System (LMS/Core HR/EAS)	3
10	Fire Safety and Fire Risk Management	6
11	Foundation Course for Management Support Officer	5
12	Induction Course for Office Auxiliary/Senior Office Auxiliary	1
13	Managing Risk at the Workplace for Representative of Safety and Health Committees	5
14	Operations and Processes Management - Level 2	2
15	OSHA Highlights	10
16	Safe Use of Computers	To all staff members of the Division
17	Safety and Health in the Workplace for MSO	4
18	Safety and Health in the Workplace for OMA	5
19	Training session regarding application for a Fire Certificate	1
20	Transport Management	1
21	Workplace Safety	To staff members of the Division

Table 6: Funded Training Courses provided by the Civil Service College Mauritius

SN	Training	Number of Officers
1	Good Governance and Accountability	1
2	Intrapersonal Communication Skills	1
3	Stress Management	2
4	Code of Ethics for Public Officers	8
5	Emotional Intelligence for Managers	3
6	Interpersonal Communication Skills	5
7	Managerial Skills	6
8	Managing Self: A Confucian Approach	2
9	Performance Management System in the Civil Service	3
10	Strategic Human Resource Management in the Public Sector	2
11	Time Management	12
12	Understanding Safety and Health at Work for Public Officers	3
13	Basic Microsoft Excel	6
14	Gender Equality	1
15	Introduction to the Social Register of Mauritius	1
16	Leadership in a Changing Society	1

Table 7: Online Funded Training Courses for Financial Year 2024-2025

Trair	Training Abroad for Financial Year 2024/2025			
Sn	Name & Grade	Course	Duration and Country	
1	Mrs Daisy Rani BRIGEMOHANE, Assistant Secretary General (Ex NESC)	SADC Regional Training Workshop on Poverty, Compilation and Analysis Methods	from 03 to 07 June 2024, Lusaka Zambia	
2	Mrs. Nooreena Oummay Salma HOSANY, Deputy Permanent Secretary	Seminar on Poverty Reduction and Development for Grass- roots officials in African Countries	from 30 August to 12 September 2024 in Beijing, China	
3	Mr Ramakrishna APPADOO, Head Technical Unit	Seminar on Poverty Governance and Development for African Countries	2025 in Wuhan,	
4	Mr Virendrasingh SANDORAM Monitoring and Evaluation Officer	Advanced Seminar on Anti-Poverty Issues in Developing Countries	from 23 May to 05 June 2025 in Hangzhou City, Zhejiang Province, China	
5	Mrs. Reshma Devi PURGUSS-RAMJADA, Assistant Permanent Secretary	Seminar on Development of Township Enterprises and Poverty Reduction and Eradication in Developing Countries (for China)	from 03 to 23 June 2025 in Hangzhou City, Zhejiang Province, China	

Table 8: Training Abroad for Financial Year 2024/2025

Occupational Safety and Health Committee

An Occupational Safety and Health Committee was set up under the chair of the Deputy Permanent Secretary and consists of representatives of the Employee's side and Employer's side.

The mandate of the Committee is to ensure an environment free of hazards as far as is reasonably practicable and to promote co-operation between the employer and the employees in achieving and maintaining safe and healthy working conditions and enhancing the work environment.

A Safety and Health Policy was also endorsed by Management on 03 November 2022 in accordance with Section (6) of the Occupational Safety and Health Act 2005.

During Financial Year 2024–2025, five (5) meetings of the Safety and Health Committee and five (5) meetings of the Occupational Safety and Health Management System were held.

Risk Management Committee

In line with the provision made at paragraph A.15(c) of the Annex to the Budget Speech 2021-2022 for the establishment of a formal Risk Management Framework to better manage and mitigate risks, and in accordance with the Circular No. 8 of 2021 issued by the Ministry of Finance and Economic Planning and Development on 28 December 2021 and its accompanying guidelines, the Social Integration Division has formalised its Risk Management Policy.

Furthermore, the Risk Management Committee was set up under the chair of the Deputy Permanent Secretary and working sessions were held with the team of Officers of the Internal Control Cadre assisting Ministries/Departments for the establishment of the Risk Management Framework to enable Head of Sections to better understand the core aspects of the Guidelines and the approach to adopt in setting out the overall architecture for the management and mitigation of risks across all sections and units of the Ministry.

The Risk Management Framework was finalised and disseminated to all Head of Sections and a copy thereof has been published on the website of this Division.

The Ministry has already come up with the Risk Management Framework, which consists of establishing the Risk Register wherein the different Sections and Units have identified and assessed all potential risks involved.

During Financial Year 2024-2025, seven (7) meetings of the Risk Management Committee were held.

Staff Welfare

The Staff Welfare Association of the Division was set up in April 2018 and was reconstituted on 27 September 2023. As at 30 June 2025, the Staff Welfare Association comprised 45 members.

Several activities were organised during the Financial Year 2024-2025, including the following:

- Team Building Activity at Pointe Jérôme Youth Centre Anse La Raie on 31 August 2024 to foster a sense of togetherness among the staff; and
- Umbrellas representing the Mauritian Flag were offered as a token to members of Staff Welfare Association on the occasion of Independence Day Celebrations.







Part III

Financial Performance

Financial Highlights

The budget of the Social Integration Division of the Ministry of Social Integration, Social Security and National Solidarity for Financial Year 2024-2025 was of Rs 1,007,000,000, Rs 128,000,000 higher than the Budget for the Financial Year 2023-2024.

Funds were appropriated under vote items:

• 09-101: General

Recurrent Expenditure: Rs 54,300,000

Capital Expenditure: Nil

• <u>09-102</u>: Poverty Alleviation and Empowerment

Recurrent Expenditure: Rs 909,700,000

Capital Expenditure: Rs 43,000,000

Expenditure incurred by the Social Integration Division under Vote 9-101 for Financial Year 2024-2025 is illustrated by classification as per chart below.

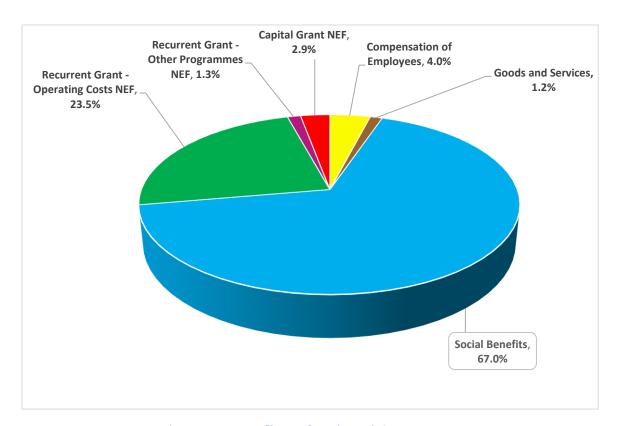


Figure 2: Expenditure for Financial Year 2024-2025

Analysis of Major Changes

67% of the budgeted amount was spent on social benefits to the tune of Rs 629,237,836.

Statements of Revenue & Expenditure

Statement of Revenue

The Social Integration Division does not collect revenues.

Statement of Expenditure

Table 10 below provides a summary of total expenditure incurred by the Social Integration Division under Vote 9-1 which includes Sub-heads 09-101: General and 09-102: Poverty Alleviation and Empowerment.

Statement of Expenditure for FY 2023-2023 under Vote 9-1				
Head/Sub Head of Expenditure	2024-2025	2024-2025		
	Estimates (Rs)	Actual (Rs)		
9-1 MINISTRY OF SOCIAL INTEGRATIO	,			
NATIONAL SOLIDARITY (SOCIAL INTEG	GRATION DIVIS	SION)		
9-101: GENERAL	54,300,000	51,624,154		
Allowance to Minister	2,400,000	2,400,000		
Compensation of Employees	38,700,000	37,389,273		
Goods and Services	13,200,000	11,834,881		
Capital Expenditure	Nil	Nil		
9-102 POVERTY ALLEVIATION AND	952,700,000	892,140,612		
EMPOWERMENT				
Recurrent Grant	249,800,000	235,370,703		
Social Benefits	659,900,000	629,237,836		
Other Expenses	-	-		
Capital Grant	43,000,000	27,532,073		
TOTAL EXPENDITURE for Vote 9-1	1007,000,000	943,764,766		

Table 9: Statement of Expenditure for Financial Year 2024-2025

The bar chart below illustrates a comparison between the budget estimates and the actual expenditure for Financial Year 2024–2025

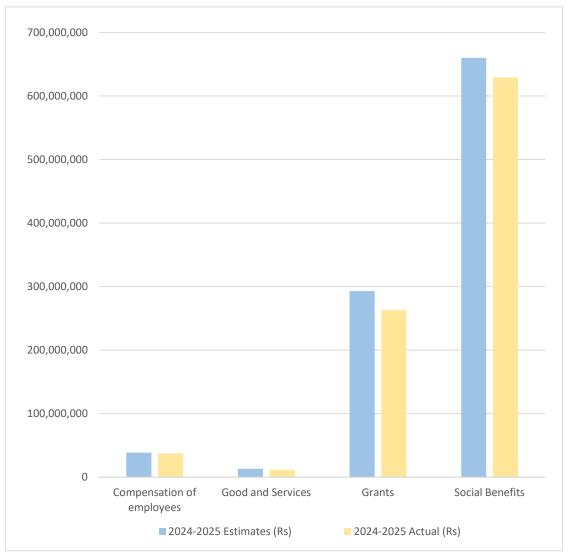


Figure 10: Comparison of Budget Estimates and Actual Expenditure for Financial Year 2024-2025

Key Challenges

The key challenges that the Social Integration Division faced during the Financial Year 2024-2025 were the following:

- 1. Resources to conduct a comprehensive Impact Assessment of the Marshall Plan against Poverty since 2016 to review policies for sustained poverty eradication over the next five years.
- 2. Updated Proxy Means Test (PMT): Developing an updated, more responsive and reliable Proxy Means Test (PMT) to determine the eligibility of households under the Social Register of Mauritius.
- **3. Programme Evaluation:** Conducting adequate monitoring and evaluation of Empowerment Programmes to ensure they meet established objectives.
- 4. Limited Budget: Limited investment in Information Technology infrastructure.
- **5. Human Resource Constraints:** Limited budget for professional development and enhancement of skills.

Part IV

Way Forward

SWOT Analysis

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STRENGHTH

- Commitment at the highest level to fight poverty and social exclusion
- Regular field assessments
- Adequate pool of qualified officers
- Data from the Social Register of Mauritius facilitates policy decisions
- Good relationship with key development partners

WEAKNESSES

- Inadequate communication with key stakeholders
- Emphasis on operations rather than policy
- •Limited data on vulnerable groups

OPPORTUNITY

- Political will to alleviate poverty
- Existence of Social Register of Mauritius to identify vulnerable households
- Digital inclusion and egovernment for improved access to services

THREAT

- Lack of commitment from targeted groups
- Poor households having high fertility rate
- Vulnerability to climate change and environmental hazards
- Inflation and high cost of living

Strategic Direction

The strategic direction for the Ministry includes the following strategies:

Provide income support:

Make available to eligible households a minimum basic income and other conditional cash transfers as per the provisions of the Social Integration and Empowerment Act 2016.

Empowerment of eligible households under the SRM:

Promote social inclusion through education, capacity building, measures to improve employability and healthcare, family empowerment and enhancement of housing conditions.

Comprehensive Community Engagement:

Implement holistic and community-based strategies with key stakeholders' engagement to alleviate poverty.

Streamline Social Protection:

Harmonize Empowerment Schemes for more effective social protection.

Support Sustainable Human Development:

Improve opportunities for children of SRM households

***** Modernize Service Delivery:

Implement an integrated IT system at the level of the Ministry of Social Integration, Social Security and National Solidarity and the National Empowerment Foundation for a more efficient empowerment support to SRM households.

Strengthen Collaboration:

Engage with international organizations, enhance partnerships with NGOs and the private sector to access additional resources/expertise.

***** Bridge the Digital Divide:

Promote digital and technological inclusion for vulnerable groups.

Capacity Building:

Align human resources with strategic objectives through skills development and training programmes.

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